

**Hurricane Earl and Tropical Storm Fiona
9:45 a.m. CDT September 3, 2010
Summary of airline advice and re-accommodation policies**

With disruptions to flight operations due to Hurricane Earl and Tropical Storm Fiona, airlines are offering waivers or flexible re-accommodation policies. The policies apply to travelers scheduled to fly to/from/through the region or whose flights have been delayed or cancelled due to this event. Provided below is an outline of the individual airline re-accommodation policies for issues related to the impact of the Hurricane as currently reported to CWT.

| Airline Restrictions and Re-accommodation Policies | |
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| Air Canada | <p>Hurricane Earl</p> <p>Destination (To, From, or Through)</p> <ul style="list-style-type: none"> • Boston, Logan Int'l , Massachusetts (BOS) • Hartford (BDL) • New York (EWR) • New York (LGA) • Philadelphia (PHL) • Portland (PWM) • Providence (PVD) <p>Date: September 3, 2010</p> <p>-----</p> <p>Destination (To, From, or Through)</p> <ul style="list-style-type: none"> • Bathurst (ZBF) • Charlottetown (YYG) • Fredericton (YFC) • Gaspé (YGP) • Halifax (YHZ) • Iles de la Madeleine (YGR) • Moncton (YQM) • Saint John (YSJ) • Sydney (YQY) <p>Date: September 4, 2010</p> <p>-----</p> <p>Destination (To, From, or Through)</p> <ul style="list-style-type: none"> • Atlantic Canada <p>Date: September 5, 2010</p> <p>-----</p> <p>Tropical Storm Fiona</p> <p>Destination (To, From, or Through)</p> <ul style="list-style-type: none"> • Bermuda (BDA) |

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| | <p>Date: September 3-4, 2010</p> <p>Additional Information</p> <ul style="list-style-type: none"> • Air Canada and Jazz advise that flights to, from or connecting through the airport(s) listed may be delayed or cancelled due to the events described above. • Air Canada has revised its ticketing policy for customers booked on affected flights to facilitate changes to bookings. Those customers wishing to make alternate travel arrangements can do so without penalty, space permitting, using our online rebooking tool: check your alternate travel options currently available; re-book yourself and check in before arriving at the airport. • Prior to leaving for the airport, please check your Flight Status. |
| <p>American Airlines</p> | <p>Hurricane Earl Due to the path of Hurricane Earl, American Airlines offers customers the convenience to change their plans. Customers ticketed to travel on AA flights to or from the areas listed below may change flights as shown without penalty.</p> <p>Destinations (to/from/through)</p> <ul style="list-style-type: none"> • Boston, MA (BOS) • Hartford, CT (BDL) • New York City, NY (JFK and LGA) • Newark, NJ (EWR) • Norfolk, VA (ORF) • Philadelphia, PA (PHL) <p>Dates September 2 - 4, 2010</p> <p>And your ticket was issued no later than: September 2, 2010</p> <p>You may begin travel as late as: September 10, 2010</p> <p>Original inventory required? Yes</p> <p>Additional Information</p> <ul style="list-style-type: none"> • One ticketed change is allowed with no penalty. • With the extensions of the policy for Haiti, passengers who changed tickets prior to the extensions are allowed an additional change at no charge. |
| <p>Continental Airlines</p> | <p>Hurricane Earl</p> <p>Destination (To, From, or Through)</p> <ul style="list-style-type: none"> • San Juan, PR (SJU) • Antigua (ANU) • St. Maarten, Netherlands Antilles (SXM) • Norfolk, VA (ORF) • Richmond, VA (RIC) • Greensboro, NC (GSO) |

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| | <ul style="list-style-type: none"> • Charlotte, NC (CLT) • Raleigh/Durham, NC (RDU) • Asheville, NC (AVL) • New York/Newark, NJ (EWR - Liberty) • New York, NY (LGA - LaGuardia) • New York, NY (JFK) • Philadelphia, PA (PHL) • Boston, MA (BOS) • Providence, RI (PVD) <p>Original Travel Dates: September 1, 2010 - September 4, 2010</p> <p>Final Travel must be completed by: End of Validity of ticket (one year from date of issue)</p> <p>Additional Information</p> <p>Flight Changes: When rescheduled travel commences by September 19, 2010, change fees and fare differences will be waived. For all other dates and ticket uses, the change fee will be waived, but a difference in fare may apply.</p> <p>Refunds: OnePass rewards may be cancelled and redeposited for no fee.</p> |
| <p>Delta Airlines</p> | <p>Hurricane Earl</p> <p>Destination (To, From, or Through)</p> <ul style="list-style-type: none"> • Baltimore, MD (BWI) • Bangor, ME (BGR) • Boston, MA (BOS) • Charlottesville, VA (CHO) • Hartford, CT (BDL) • Jacksonville, NC (OAJ) • Manchester, NH (MHT) • Nantucket, MA (ACK) • Newark, NJ (EWR) • New Bern, NC (EWN) • Newburgh, NY (SWF) • Newport News / Williamsburg, VA (PHF) • New York, NY (JFK/LGA) • Norfolk, VA (ORF) • Philadelphia, PA (PHL) • Portland, ME (PWM) • Providence, RI (PVD) • Richmond, VA (RIC) • Washington, DC (DCA/IAD) • White Plains, NY (HPN) • Wilmington, NC (ILM) <p>Dates of Travel Impacted September 2-4, 2010</p> <p>Ticket Reissue Date (On or Before) September 11, 2010</p> |

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| | <p>New Travel Origination Dates (No Later Than) September 11, 2010</p> <p>Conditions & Restrictions Changes to origins and destinations may result in an increase in fare. Any difference in fare between your original ticket and the new ticket will be collected at the time of booking.</p> |
| <p>Southwest Airlines</p> | <p>Hurricane Earl</p> <p>Destination (To, From, or Through)</p> <ul style="list-style-type: none"> • Boston Logan (BOS) • Long Island/MacArthur (ISP) • Norfolk (ORF) • Providence (PVD) <p>Dates September 2-4, 2010</p> <p>Additional Information Those locations and dates listed above eligible to reschedule their flight in accordance with our accommodation procedures.</p> |
| <p>United Airlines</p> | <p>Hurricane Earl</p> <p>Destination (To, From, or Through)</p> <ul style="list-style-type: none"> • Asheville (AVL) • Baltimore (BWI) • Boston (BOS) • Charlotte (CLT) • Charlottesville (CHO) • Greensboro (GSO) • Halifax, Nova Scotia (YHZ) • Hartford (BDL) • Manchester (MHT) • New York (JFK) • New York (LGA) • Newark (EWR) • Norfolk (ORF) • Philadelphia (PHL) • Portland, Maine (PWM) • Providence (PVD) • Raleigh Durham (RDU) • Richmond (RIC) • Washington, DC (DCA) • Washington Dulles (IAD) • White Plains (HPN) <p>Dates September 1- 4, 2010</p> <p>Tickets purchased on or before September 1, 2010</p> <p>Additional Information Please check your flight status before going to the airport.</p> |

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| <p>US Airways</p> | <p>Hurricane Earl</p> <p>Destination (To, From, or Through)</p> <ul style="list-style-type: none"> • Hartford/Springfield, CT • New Haven, CT • Augusta, ME • Bangor, ME • Bar Harbor, ME • Portland, ME • Boston, MA • Martha's Vineyard, MA • Nantucket, MA • Manchester, NH • Providence, RI <p>Dates 9/2/2010 through 9/4/2010</p> <p>Revised Ticket Policy US Airways has relaxed ticketing policies for the impacted cities listed above. US Airways will allow one itinerary change without penalty for customers with travel to, from or through the cities listed above during the specified date range.</p> <ul style="list-style-type: none"> • US Airways will waive the advance purchase and standard change fee. • You can move your entire itinerary up to seven days before or after the scheduled origination date (subject to original booking class availability). • You can apply the full value of your wholly unused tickets toward the purchase of a ticket to an alternate destination, although travel must originate within seven days of the scheduled origination date. Changes to origin and destination may result in an increase in fare. Any difference in fare between your new ticket and the original ticket will be collected at the time of booking. <p>-----</p> <p>Tropical Storm Fiona</p> <p>Destination (To, From, or Through)</p> <ul style="list-style-type: none"> • Bermuda, Bermuda <p>Date Range 9/2/2010 4:30 PM ET through 9/4/2010 11:30 PM ET</p> <p>Revised Ticket Policy US Airways has relaxed ticketing policies for the impacted cities listed above. US Airways will allow one itinerary change without penalty for customers with travel to, from or through the cities listed above during the specified date range.</p> <ul style="list-style-type: none"> • US Airways will waive the advance purchase and standard change fee. • You can move your entire itinerary up to seven days before or after the scheduled origination date (subject to original booking class availability). • You can apply the full value of your wholly unused tickets toward the purchase of a ticket to an alternate destination, although travel |
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| | <p>must originate within seven days of the scheduled origination date. Changes to origin and destination may result in an increase in fare. Any difference in fare between your new ticket and the original ticket will be collected at the time of booking.</p> |
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| <p>WestJet</p> | <p>Hurricane Earl</p> <p>Destination</p> <ul style="list-style-type: none"> • Newark (EWR) • Halifax, NS (YHZ) • Sydney, NS (YQY) • Charlottetown, PEI (YYG) • Moncton, NB (YQM) • Saint John, NB (YSJ) <p>Dates; September 3, 2010.- September 5, 2010</p> <p>Additional Information When WestJet issues a Hurricane Travel Advisory, guests travelling with WestJet to and from the affected areas (while the advisory is in effect) will be eligible for flexible exchange and refund rules.</p> <p>WestJet will issue a Hurricane Travel Advisory based on information provided by the Canadian Hurricane Centre or the National Hurricane Center (U.S.A.).</p> |
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CWT will continue to monitor the situation and communicate any major updates as they are received.

All policies are subject to change without notice.

Please direct any questions about the information contained in this matrix to your CWT representative.