

Hurricane Ike – 9:00 p.m. CDT September 25, 2008

Summary of airline re-accommodation policies

With disruptions to flight operations due to Hurricane Ike, airlines are offering waivers or flexible re-accommodation policies. The policies apply to travelers scheduled to fly to/from/through the regions or whose flights have been delayed or cancelled due to the hurricane. Provided below is an outline of the individual airline re-accommodation policies for issues related to the impact of the weather as currently reported to CWT.

Airline Re-accommodation Policies	
American Airlines	<p>Bolivia Travel Policy</p> <p>Due to civil unrest in Bolivia, American Airlines has cancelled flights after the first flights out on Wednesday, September 24, 2008. For customers ticketed on flights that have not been cancelled, American offers the convenience to change their plans to travel on American to Bolivia or to a different city in Brazil, Peru, Argentina or Chile as shown below:</p> <p>If you are traveling to, from or through the cities listed below on September 23 - October 12, 2008, 2008, and your ticket was issued no later than September 22, 2008, you may change your reservation to travel as late as October 12, 2008.</p> <ul style="list-style-type: none"> • La Paz, Bolivia (LPB) • Santa Cruz, Bolivia(VVI) <p>Hurricane Ike Travel Policy</p> <p>Due to the impact of Hurricane Ike, American Airlines offers customers the convenience to change their plans. Customers ticketed to travel on AA to or from the areas listed may change flights as shown below:</p> <p>If you are traveling to, from or through the cities listed below on September 5 - September 30, 2008, and your ticket was issued no later than September 4, 2008, you may change your reservation to travel as late as September 30, 2008.</p> <ul style="list-style-type: none"> • Providenciales, Turks and Caicos Islands (PLS) <p>Additional Information</p> <ul style="list-style-type: none"> • One ticketed change is allowed, and no change fee will apply • Some hotels in the Turks and Caicos, including those in Providenciales, are still not accepting guests with hotel reservations due to Hurricane Ike damage. American Airlines recommends that you check with your specific hotel to verify that they will accept you upon arrival.
Continental Airlines	<p>Hurricane Ike</p> <p>Continental is providing the option to re-schedule or re-route your travel once, without penalty, if you are ticketed to/from one of the cities listed below.* If your flight has been cancelled, a refund to the original form of payment can be requested. If you are traveling using a OnePass Reward, redeposit fees will be waived. Travel must be completed by the original validity dates specified on the ticket and changes must be confirmed in the same class of service as the original ticket. The value of the ticket may also be used towards purchasing another Continental Airlines ticket.</p> <p>Travel to/from/through</p> <ul style="list-style-type: none"> • Continental hub: Houston, TX (IAH - Intercontinental) <p>Original Travel Dates Sept. 11, 2008 — Sept. 30, 2008</p> <p>Final Travel must be completed by End of Validity of ticket</p> <p>Additional Information</p> <ul style="list-style-type: none"> • Change fees and/or additional fare collection will be waived if the rescheduled flights are booked in the original class of service to the same city pairs as originally ticketed and rescheduled travel commences on or before Oct. 7, 2008. • If the new travel commences after Oct. 7, 2008, change fees will be waived, however, additional fare collection will apply.

All policies are subject to change without notice.

Please direct any questions about the information contained in this matrix to your CWT representative.