

16. April 2010

Austria

CWT Emergency services – Sunday opening times

Dear Carlson Wagonlit Travel customer,

In response to the current situation CWT will provide an emergency service this Sunday.

Our opening times will be:

Sunday 18.04.10

10 am until 3 pm

Phone number

(+43) 01-24060-1809

We recommend that you also follow the developments via the internet and in the media, since the airline's and airport's hotlines are currently hopelessly overloaded.

<http://www.apa.at/>

Details regarding the development of the situation can be found under the following URL's:

http://www.flughafenwien.at/index_de.html

<http://www.flughafen-graz.at/>

<http://www.salzburg-airport.com/>

<http://www.innsbruck-airport.com/>

<http://www.flughafen-linz.at/www/cm/de/news/2010/>

<http://www.klagenfurt-airport.com/>

Your Carlson Wagonlit Travel Team