

# A robust package delivering online and offline travel solutions

**CWT CONNECT BUSINESS HAS BEEN SPECIFICALLY DESIGNED TO DELIVER INDUSTRY-LEADING TOOLS AND TECHNOLOGY FOR COMPANIES SEARCHING FOR AN EFFICIENT BUSINESS TRAVEL PACKAGE.**

CWT Connect Business clients can access a host of online and off-line services that allow them to directly manage all aspects of their corporate travel programme while offering their travellers and travel arrangers efficient and intuitive tools to ensure productive business travel reservations.

## POWERFUL TOOLS

Through the CWT travel portal, CWT Connect Business clients have a single point of access, in local language(s) and English, to a complete set of powerful traveller, travel arranger, and travel management tools — all available 24 hours a day, 7 days a week:

- **Travel planning tools:** Schedules, hotel information, security, weather, currency converters, maps, and more
- **Online booking:** Travellers can book their travel online 24 hours a day, 7 days a week, wherever they are, whenever it's most convenient for them
- **Offline services:** Telephone and email booking options for complex itineraries and special situations
- **Travel management:** Online global reporting to help clients manage their travel expenditures, offer access to exclusive CWT surveys, and travel management guides to help identify new savings opportunities

## BEST RATE COMPARISONS WITHIN COMPANY TRAVEL POLICY

As one of the world's leading travel management companies, CWT leverages its tremendous purchasing power to negotiate exclusive rates for clients on flights, trains, hotels, car rentals and other travel-related items. Travellers who use the CWT Connect Business services can not only compare rates negotiated by their company; but they also can easily compare them to exclusive CWT rates and those of low-cost travel suppliers to ensure they make the best possible choice.

## PROFESSIONAL CWT ACCOUNT MANAGEMENT

As an enhanced option, CWT Connect Business clients can receive professional CWT Account Management to help analyse and optimise their travel budget, assist in negotiations and implementation of supplier agreements, and identify new savings opportunities to maximise the travel program.

## HIGHLIGHTS:



**CWT Connect Business has several features that help companies manage their travel efficiently while offering their travellers and travel arrangers powerful and easy-to-use tools:**

- **Total online access** Travellers and travel arrangers can book travel, update their profile, and access information from wherever they are, whenever they want
- **Travel planning information at the click of a mouse** CWT Connect Business gives travellers online access to destination information, security information, maps, currency converters, and other helpful travel-related information in one easy-to-use site.
- **Online and offline booking options** Cost-efficient, intuitive online booking combined with offline booking options add flexibility based on travellers' needs.
- **Powerful travel management resources** Online global reporting, travel management guides, and professional CWT Account Management help clients improve the management of their travel programme to maximise value. Complete integration of company travel policy into both online and offline booking options helps ensure compliance.
- **Best rates** Through CWT Connect Business, travellers can compare their company's negotiated supplier rates, exclusive rates negotiated by CWT, low-cost travel supplier rates, and the rates available through computer reservations systems — all in one, easy-to-use, online tool.

## FEATURES

CWT Connect Business has many features to benefit companies with complete travel management needs for both travellers and travel arrangers and those responsible for managing their company's travel programme:

### FOR TRAVELLERS AND TRAVEL ARRANGERS:

CWT Connect Business gives travellers and travel arrangers all the information they need to be productive and efficient in their business travel activities:

- **Flight & rail schedules.** Complete flight schedules for all major and many low-cost carriers and rail transport providers
- **Hotel information.** Detailed information — and up to 40% savings on public prices — for more than 17,000 hotels worldwide
- **Safety & security information.** Risk assessments, customised country reports, and health information
- **Destination information.** Country overviews, transportation, currency, and customs
- **Useful tools.** Multi-lingual dictionary, currency converters, world weather, world clock, and meeting planner
- **Online and offline booking.** Both online booking and offline booking methods — via email or phone — are offered to best accommodate traveller needs
- **Follow-up services.** Itineraries available online, 24/7 emergency service centre if needed, and airport desks
- **Innovative E-learning.** A powerful module to help users to get the best of CWT Connect Business

### FOR TRAVEL MANAGEMENT:

CWT Connect Business offers corporate travel management personnel access to a complete package of powerful travel management tools and services to help them proactively manage their travel programme:

- **Online, global reporting.** Access global travel data and a powerful reporting tool — CWT Discovery ReportView — through the same point of access, the CWT travel portal
- **Safety & security.** In addition to get latest information on safety and security around the globe, CWT Connect Business clients can also receive quick notification of events that could affect travellers, via email or SMS, and are able to identify affected travellers through CWT's safety and security products
- **Best practices.** Conduct assessments of your company's current travel program and review guides detailing specific opportunities and how to pursue them
- **Professional Account Management.** Highly qualified professionals focused on clients' success with the expertise and experience to identify and implement travel programme improvements

### ADDITIONAL SERVICES AVAILABLE

CWT Connect Business also offers other, additional services to help clients offer a full suite of travel management services:

- **Meetings & events.** CWT also offers clients full meeting and events support
- **Leisure travel.** Clients can offer their travellers the additional benefit of an online tool for their leisure travel needs
- **Emergency service.** CWT operates a 24/7 multi-lingual emergency service centre to assist travellers in an emergency
- **Consulting services.** Tailored consulting packages available to help optimize travel spending.

## Benefits:

CWT Connect Business offers many benefits:

### FOR TRAVELLERS:

- **Increased security.** Through secure, online and offline booking channels, access to destination and risk information, company notification of events that could impact traveller security, and global reporting to quickly identify and reach affected travellers
- **Time savings.** Busy travellers save time through one-stop access to all the travel planning information they need and efficient online booking.

### FOR TRAVEL ARRANGERS:

- **Convenience.** 24/7 access to information and booking tools provides maximum convenience for traveller arrangers
- **Ease-of-use.** Intuitive, easy-to-use online tools

### FOR TRAVEL MANAGEMENT:

- **Cost savings.** Through the integration of company and CWT-negotiated rates, travel policy rules, efficient booking tools, and professional Account Management helping achieve travel programme goals
- **Informed decision making.** Access to global travel data helps companies make informed decisions on how to improve their travel programs and effectively report results to senior management

**CWT CONNECT BUSINESS** has a powerful package of travel management tools to maximise the value of clients' managed travel programmes



For more information on **CWT CONNECT BUSINESS**, please contact your client service or sales representative.

Check out **CWT Connect Business** now by going to [www.cwtconnectbusiness.com](http://www.cwtconnectbusiness.com)

