

# A complete travel management package of basic services

**SPECIFICALLY DESIGNED FOR COMPANIES WHO NEED BASIC TRAVEL MANAGEMENT SERVICES AT A COST-EFFECTIVE PRICE, CWT CONNECT EXPRESS OFFERS AN EFFICIENT AND STREAMLINED PACKAGE OF TRAVEL MANAGEMENT SERVICES.**

The *CWT Connect Express* package is ideal for companies who look for time and resources savings for their business travel programme but also want to be sure they have industry-leading, efficient tools for their travellers with automated services that help ensure their company gets the best rates.

## TRAVEL MANAGEMENT SIMPLIFIED

*CWT Connect Express* clients can directly manage their travel programmes with a powerful set of tools — including online booking, and travel-related information — all available 24 hours a day, 7 days a week. *CWT Connect Express* offers the ultimate in travel programme simplicity: a single point of access to a full set of travel management services:

- **Travel planning tools:** schedules, hotel information, security, weather, currency converters, maps, and more
- **Online booking:** travellers can book their trips online 24 hours a day, 7 days a week, wherever they are, whenever it's most convenient for them
- **Offline services:** telephone and email booking options through *CWT@visor* for complex itineraries and complicated situations
- **Web-based reporting:** online reporting through *CWT Discovery ReportView* that includes pre-formatted, industry-standard business travel reports

## THE BEST RATES FOR TRAVEL

CWT leverages its tremendous purchasing power as one of the world's leading travel management companies to negotiate exclusive rates for clients on flights, trains, hotels, car rentals, and other travel-related items. Travellers who use the CWT online booking tool get the best rates for the travel reservations service; and can also easily compare the CWT rates with those of low-cost travel suppliers to ensure they make the best possible choice.

## SINGLE POINT OF ACCESS

- **Through the CWT portal,** available in local language(s) and English, clients can directly manage all travel-related requests, from planning, booking, on-trip services to reporting
- **A powerful partner** — Because CWT is a worldwide leader in corporate travel management, clients benefit from CWT's close relationships with suppliers, advanced technologies, and negotiated rates.

## HIGHLIGHTS:



*CWT Connect Express has many features that help busy clients offer their travelers and travel arrangers powerful and efficient tools:*

- **24/7 access** Travellers and travel arrangers can book travel, update their profile, and access information from wherever they are, whenever they want
- **Information travellers need** CWT Connect Express gives travellers online access to destination information, security information, maps, currency converters, and other helpful travel-related information in one easy-to-use site.
- **Industry-leading tools** CWT electronic booking is a best-in-class tool for business travel management.
- **Best rates** Through CWT Connect Express, travellers can compare exclusive rates negotiated by CWT, low-cost travel supplier rates, and the rates available through computer reservations systems — all in one, easy-to-use, online tool.

## FEATURES

CWT Connect Express has many features that are attractive to companies with uncomplicated travel management needs:

### TRAVEL PLANNING

CWT Connect Express is the only tool available on the market today that gives travellers all the information they need to plan business trips at their fingertips:

- **Flight & rail schedules.** Complete flight schedules for all major and many low-cost carriers and rail transport providers
- **Hotel information.** Detailed information – and up to 40% savings on public pricing – for more than 17,000 hotels worldwide
- **Safety & security information.** Risk assessments, customised country reports, and health information
- **Destination information.** Country overviews, transportation, currency, and customs
- **Useful tools.** Multi-lingual dictionary, currency converters, world weather, world clock, and meeting planner

### TRAVEL BOOKING

24/7 access to an industry-leading online booking tool allows travellers to:

- **Easily compare prices.** Travellers can look at several options in a visual comparison to help them select the best option for their needs and budget
- **Book travel when they want to.** Business travellers are busy people. Through an online booking tool, they can book travel whenever they want, no matter where they are.
- **Save money.** Online booking is an efficient, low-cost travel reservations method that has been proven to encourage travellers to select the lowest fare. Increasing utilisation of an online booking tool saves companies money.

### ADDITIONAL SERVICES

CWT Connect Express also offers other, additional services that benefit both travellers and their companies:

- **Customer service.** CWT professionals are available before, during, and after travel is booked to provide assistance.
- **Emergency service.** CWT operates a 24/7 multi-lingual emergency service centre to assist travellers in an emergency
- **Meetings & events.** CWT also offers clients full meeting and events support
- **Leisure travel.** Clients can offer their travellers the additional benefit of servicing their leisure travel needs.

## Benefits:

CWT Connect Express offers benefits to both travellers and their companies that include:

- **Time savings.** Travellers and travel arrangers save time through one-stop access to all the travel planning information they need plus a quick and efficient online booking tool.
- **Convenience.** 24/7 access to information and booking tools provides maximum convenience for busy travellers.
- **Ease-of-use.** The intuitive, easy-to-use online tools enable travellers to start using them immediately, with little or no training.
- **Cost savings.** Through CWT-negotiated rates, more efficient booking tools, and travellers' propensity for making better choices when offered a visual comparison online, companies with increasing online booking use save money on their overall travel costs.
- **Quality services.** Because CWT is a worldwide market leader in online booking and corporate travel management, the products and services offered are of top quality on the leading edge of technological advancements while also ensuring top quality, fully integrated offline services.

Through a single point of access, clients can directly manage their travel programmes with a powerful set of tools.



For more information on **CWT CONNECT EXPRESS**, please contact your client service or sales representative.

Check out **CWT Connect Express** now by going to [www.cwtconnectexpress.com](http://www.cwtconnectexpress.com)

