

Jack O'Neill to retire; Håkan Ericsson Appointed President CWT North America and Latin America

AMSTERDAM, November 28, 2011 — Carlson Wagonlit Travel (CWT), a global leader specialized in business travel and meetings and events management, today announced that Håkan Ericsson, currently President Europe, Middle East, Africa (EMEA) and Latin America, has been appointed President CWT North America and Latin America, effective January 1, 2012. In North America, he will succeed Jack O'Neill, who will retire at the end of this year, after a long and successful travel industry career.

Under O'Neill's leadership, CWT's North America business has more than tripled since 2004, thanks in part to the successful acquisition and integration of Navigant International. His contributions to the industry have been widely recognized. In 2007 he received the Carlson Fellows award for leadership and in 2010 he was awarded the Global Business Travel Association's Allied Member of the Year award.

"On behalf of the entire organization, I wish to thank Jack for his outstanding contribution to CWT over the last seven years and recognize a lifelong career in the travel industry", commented Douglas Anderson, CWT President and CEO. "What began with front-line roles in the airline industry later progressed to executive positions including the leadership of Maritz Corporate Travel prior to its acquisition by CWT."

Håkan Ericsson, in his new role, will continue to serve on the global executive team and to report to Douglas Anderson. Until a replacement is announced, Ericsson will remain President of the EMEA region and Global Partners Network.

A Swedish national, Ericsson has gained wide experience in the area of professional services. Prior to joining CWT in 2008, he held a variety of leadership roles including CEO of Loomis, Executive Vice President of Support and Related business units for the Scandinavian airline – SAS and Managing Director of DHL Freight Europe. Ericsson holds a BA in Business Administration from the University of Stockholm.

"Håkan's strong experience both in and outside the travel industry allows him to bring additional insight to CWT's North America business. This will benefit our clients, employees, and suppliers," said Douglas Anderson. "Under his leadership, CWT's presence in the EMEA region and Latin America has grown stronger. I am confident that under his management, our business in both Latin America and North America will continue to develop successfully."

About Carlson Wagonlit Travel

CWT is a global leader specialized in managing business travel and meetings and events. CWT serves companies, government institutions and non-governmental organizations of all sizes in more than 150 countries and territories. By leveraging both the expertise of its people and leading-edge technology, CWT helps clients derive the greatest value from their travel program in terms of savings, service, security and sustainability. The company is also committed to providing best-in-class service and assistance to travelers. CWT services and solutions comprise Traveler & Transaction Services, Program Optimization, Safety & Security, Meetings & Events and Energy Services. In 2010, sales volume for wholly owned operations and joint ventures totaled US\$24.3 billion. Carlson Wagonlit Travel supports the global healthcare initiative known as MASSIVEGOOD, which enables travelers to make a "micro-contribution" when they purchase travel services. For more information about CWT, please visit our global website at www.carlsonwagonlit.com. Follow us on Twitter [@CarlsonWagonlit](https://twitter.com/CarlsonWagonlit).

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