

North American carrier fee matrix

Following is a snapshot of the fees charged by North American carriers for some of the most common traveler services current as of February 18, 2010. Exceptions may apply. Prior to booking a reservation, visit a carrier's Web site to ensure current information and other details.

	Air Canada	American Airlines	Continental Airlines	Delta Air Lines	Southwest	United Airlines	US Airways	Westjet	
Before Travel	Counselor-assisted phone reservation	0	\$20	\$20	\$20	0	\$25	\$25-\$35	0
	Preferred seat	\$15.00, \$17.00, \$22.00 Tango	0	0	0	\$10-\$30	Economy Plus annual membership \$349 or \$4-149 per flight	\$5-\$25	\$10 regular seat-\$15 in exit row. Free within 24 hours of flight
	Ticket change fee¹	\$75.00 Tango \$50.00 Tango Plus domestic \$75.00 Tango Plus (USA)	Varies by fare type	\$200	\$150 & up	0	\$150 Domestic	\$150-\$250	\$0 within 24 hours of booking \$50 after day of booking
	Curbside baggage check	NA	0	\$20	\$5	0	\$2	\$2	0
	First checked bag (each way)	0	Domestic: \$25 Europe/India: \$0	Domestic: \$23 online \$25 airport Europe: \$0	Domestic: \$23 online \$25 airport Europe: \$0 LATAM: \$0	0	Domestic: \$23 online \$25 airport Europe: \$0 Caribbean/Mexico: \$0	Domestic: \$23 online \$25 airport Transatlantic: \$0	0
	Second checked bag (each way)	Domestic: No fee United States (including Hawaii, excluding Puerto Rico): \$30 CAD/USD Europe/Israel: \$50 CAD/USD	Domestic: \$35 Europe/India: \$50	Domestic: \$32 online \$35 airport Europe: \$45 online \$50 at airport Mexico/Central America, Caribbean, South America (except Brazil): \$27 online \$30 airport	Domestic: \$32 online \$35 airport Europe: \$50 LATAM: \$25 online \$30 airport	0	Domestic: \$32 online \$35 airport Europe: \$45 online \$50 airport Caribbean/Mexico: \$27 online \$30 airport	Domestic: \$32 online \$35 airport Transatlantic: \$50 online \$55 airport	0
	Third checked bag	\$100.00	\$100	\$100	\$125 Domestic \$200 Intl	\$50	\$125 Domestic	\$100-\$200	\$75

							\$125-\$250 Intl		
Annual airport club lounge membership	\$425.00	\$350-\$500 new member; \$300-\$450 renewal	\$475 new member; \$425 renewal	\$350-\$500 new member; \$300-\$450 renewal	NA	\$525	\$315-\$390	\$15-\$35 through partnership with select airports	

During Travel		Air Canada	American Airlines	Continental Airlines	Delta Air Lines	Southwest	United Airlines	US Airways	Westjet
	Headset	\$3	\$2	\$1	\$2 Domestic \$0 Intl	No headsets	0	\$5	\$3
	Non-alcoholic beverage	0	0	0	0	0	0 (\$3 for premium beverages)	0	0
	Alcoholic beverage	\$6	\$6	\$5	\$5-7	\$4	\$6	\$7	\$6
	Snack	\$2-\$7	\$3-\$4	0	0-\$5	0	\$3-\$7	\$5	\$1-\$6
	Meal	\$2-\$7	\$3-\$10	0	\$3-\$8	No meals	\$6-\$9	\$7	\$3-\$6

Other		Air Canada	American Airlines	Continental Airlines	Delta Air Lines	Southwest	United Airlines	US Airways	Westjet
	Free frequent flier ticket reservation via phone	0	\$20	\$25	\$20	0	\$25	\$55 Continental U.S. \$75 Latin America/ Caribbean \$80 Hawaii	N/A
	Free frequent flier ticket reservation on-line	NA	0	0	0	0	0	\$25 domestic/ Canada (excluding Hawaii) \$35 Latin American and Caribbean \$50 transatlantic/ Hawaii/ transpacific/all other regions	N/A
	Frequent flier ticket change	\$90.00 prior to departure	\$150	\$150	\$50-\$100 depending on advance	0	\$150	\$150 domestic \$250 transatlantic/ transpacific	N/A
Frequent flier	Varies	\$27.50/1,000	\$32/1,000	.028 per mile –	Not for sale	\$67.25/1,000	\$.25/per mile	Not for sale	

	miles/ credits purchase		miles; \$250/10,000 miles	miles; \$320/10,000 miles	min purchase 2000/max 60000		miles; \$357.50/ 10,000 miles (per flight)	plus \$30 transaction fee. 1,000-50,000 miles permitted	
	Unaccompanied minor (per flight)	\$100 ²	\$100	\$75-\$100	\$100	0	\$99	\$100	Offer guardian fare ³
	On board pet (each way)	From \$50-\$100 based on itinerary	\$100-\$150	\$125	\$100	\$75	\$125-\$250	\$100	\$50

Contact	<u>Air Canada</u>	<u>American Airlines</u>	<u>Continental Airlines</u>	<u>Delta Air Lines</u>	<u>Southwest</u>	<u>United Airlines</u>	<u>US Airways</u>	<u>Westjet</u>
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All fees noted in U.S. dollars
 Sources: Airlines and Carlson Wagonlit Travel
 **This document is not a legal document and all fees are subject to change

Additional airline resource documents available on the [CWT U.S. Web site:](#)

- [Airline Baggage Policies](#)
- [Airline Non-refundable Policies](#)

¹ Ticket purchased from a travel management company may have different fee.
² For unaccompanied minors ages 8-11. Minors younger than 12 years old are not allowed to fly unaccompanied.
³ 50% discount off current available fare. Under age 12 no longer allowed to fly unaccompanied.