

North American carrier fee matrix

Following is a snapshot of the fees charged by North American carriers for some of the most common traveler services current as of **September 29, 2011**. Exceptions may apply. Prior to booking a reservation, visit a carrier's Web site to ensure current information and other details.

	Air Canada	American Airlines	Continental Airlines	Delta Air Lines (includes Northwest Airlines)	Southwest	United Airlines	US Airways	Westjet	
Before Travel	Counselor-assisted phone reservation	0	\$20	\$20	\$20	0	\$25	\$25-\$35	0
	Preferred seat	\$30.00, \$35.00 Tango//\$14.00, \$20.00, \$25.00 Tango Plus and Latitude	\$0 Express Seat pricing varies by mileage and are only available from 24 hours to 50 minutes prior to departure at airport kiosk machines.	The price of the premium seats will vary by the length of the flight, the date and the routing	0	\$15-\$30	Economy Plus annual membership \$425 or \$9-\$149 per flight	\$5-\$25	\$10 regular seat-\$15 in exit row. Free within 24 hours of flight
	Ticket change fee¹	\$75.00 + applicable fare difference Tango \$50.00+ applicable fare difference Tango Plus/Discounted Executive Class Lowest (Domestic) \$75.00 + applicable fare difference for Tango/ Tango Plus/Executive Class Lowest (USA)	Varies by fare type	\$200	\$150 & up	0	\$150 Domestic	\$150-\$250	\$0 within 24 hours of booking \$50 after day of booking
	Curbside baggage check	NA	0	\$20	\$5	0	\$2	\$2	0
	First checked bag (each way)	Domestic: \$0 United States: (including	Domestic: \$25 Europe/India	Domestic: \$25 Caribbean: \$25	Domestic: \$25	0	Domestic: \$25 Caribbean:	Domestic: \$25	0

		Hawaii, excluding Puerto Rico) \$25	\$0	All other international destinations: \$0	International: \$0		\$25 Mexico/Central America: \$0 All other international destinations: \$0	Transatlantic: \$0	
	Second checked bag (each way)	Domestic: \$20 United States: (including Hawaii, excluding Puerto Rico): \$35 Mexico/Costa Rica/Caribbean: \$20 All other itineraries: \$70	Domestic: \$35 Europe/India: \$60	Domestic: \$35 Mexico/Central America, Caribbean: \$40 airport Japan: \$0 All other international destinations: \$70	Domestic: \$35 Europe: \$60 online \$75 at airport Mexico, Central America, Caribbean: \$30 Brazil: \$0	0	Domestic: \$35 Caribbean, Mexico, Central America: \$40 Japan: \$0 All other international destinations: \$70	Domestic: \$35 Europe: \$70 Israel and Brazil: \$0	\$20
	Third checked bag	\$100.00 for travel within Canada and between Canada and the USA \$225.00 for all other destinations	\$150	\$100-\$200	\$125 Domestic \$200 Intl	\$50	\$100-\$200 Domestic International: Varies by destination	\$125-\$200	\$50
	Annual airport club lounge membership	\$459	\$350-\$500 new member; \$300-\$450 renewal	\$475 new member; \$425 renewal	\$350-\$500 new member; \$300-\$450 renewal	N/A	\$475	\$315-\$390	\$15-\$35 per visit through partnership with select airports

During Travel		Air Canada	American Airlines	Continental Airlines	Delta Air Lines (includes Northwest Airlines)	Southwest	United Airlines	US Airways	Westjet
	Headset	\$3	\$2	\$1	\$2 Domestic \$0 Intl	No headsets	0	\$5	\$3.25
	Non-alcoholic beverage	0	0	0	0	0	0 (\$3 for premium beverages)	0	0

	Alcoholic beverage	\$6-\$7	\$6	\$5	\$5-\$7	\$5	\$6	\$7-\$8	\$6
	Snack	\$3-\$7	\$3-\$4.50	\$1.50-\$7	\$2-\$5	0	\$3-\$9	\$3-\$6	\$1-\$6
	Meal	\$5-\$13	\$3-\$10	\$4.50-\$8.25	\$3-\$8	No meals	\$6-\$13	\$7	\$3-\$6
	Wi-Fi Access	\$9.95; \$7.95 for handheld devices <i>On select flights between YUL/YYZ and LAX</i>	Pricing varies starting at \$4.95	N/A	Pricing varies starting at \$4.95	N/A	Offered on premium service flights only – pricing varies starting at \$4.95	Laptop \$4.95-\$12.95 Mobile \$4.95-\$7.95	N/A

		Air Canada	American Airlines	Continental Airlines	Delta Air Lines (includes Northwest Airlines)	Southwest	United Airlines	US Airways	Westjet
Other	Free frequent flier ticket reservation via phone	0	\$20	\$25	\$20	0	\$25	\$55 Continental U.S. \$75 Latin America/Caribbean \$80 Hawaii	N/A
	Free frequent flier ticket reservation on-line	N/A	0	0	0	0	0	\$25 domestic/Canada (excluding Hawaii) \$35 Latin American and Caribbean \$50 transatlantic/Hawaii/transpacific/all other regions	N/A
	Frequent flier ticket change	\$90.00 + applicable taxes prior to departure	\$150	\$75 – General \$50 – Silver \$25 – Gold \$0 – Platinum	\$50-\$100 depending on advance	0	\$150	\$150 domestic \$250 transatlantic/transpacific	N/A
	Frequent flier miles/ credits purchase	Varies	\$27.50/1,000 miles; \$250/10,000 miles	\$32/1,000 miles; \$320/10,000 miles	.028 per mile – min purchase 2000/max 60000	Not for sale	\$67.25/1,000 miles; \$357.50/10,000 miles (per flight)	\$.25/per mile plus \$30 transaction fee. 1,000-50,000 miles permitted	Not for sale
	Unaccompanied minor (per flight)	\$100 ²	\$100	\$75-\$200	\$100	\$50	\$99	\$100	Offer guardian fare ³
	On board pet (each way)	From \$50-\$100 based on itinerary	\$100-\$150	\$125-\$200	\$100-\$200	\$75	Starting at \$125	\$100	\$50

Contact	<u>Air Canada</u>	<u>American Airlines</u>	<u>Continental Airlines</u>	<u>Delta Air Lines</u>	<u>Southwest</u>	<u>United Airlines</u>	<u>US Airways</u>	<u>Westjet</u>
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All fees noted in U.S. dollars
 Sources: Airlines and Carlson Wagonlit Travel
 **This document is not a legal document and all fees are subject to change

Additional airline resource documents available on the [CWT U.S. Web site:](#)

- [Airline Baggage Policies](#)
- [Airline Non-refundable Policies](#)

¹ Ticket purchased from a travel management company may have different fee.
² For unaccompanied minors ages 8-11. Minors younger than 12 years old are not allowed to fly unaccompanied.
³ 50% discount off current available fare. Under age 12 no longer allowed to fly unaccompanied.