

News Release



Carlson Wagonlit Travel Wins Innovation Award for Hotel Booking Tool - *CWT Room Select*

LONDON, February 12, 2010 — Carlson Wagonlit Travel (CWT) UK & Ireland, the leading business travel management company, won an Innovation Award for its hotel booking tool, *CWT Room Select*, at the Business Travel & Meetings Show in London.

The Innovation Awards recognise business travel and meetings suppliers who create highly innovative products, services and processes for travel and meeting bookers, buyers or business travellers. An expert industry panel shortlisted two nominations for each category and a voting process determined the winner of each. This is a hat trick for CWT, which has won an Innovation Award for three consecutive years at the Business Travel & Meetings Show.

“Winning this award for the third consecutive year is great recognition of our continued commitment to develop innovative new products that drive value for our clients,” said Andrew Waller, Executive Vice President, CWT UK & Ireland.

CWT Room Select was developed in 2009 in the UK for travel managers looking to maximise hotel cost savings and drive compliance with travel policy. *CWT Room Select* combines unique features and functionalities no other hotel booking agency or solution provides, including:

- Online access to real-time allocation content
- Last room availability (LRA) contract management to ensure client-negotiated rates and terms are respected
- Dynamically calculated, client-specific city rate caps
- Geo-coded property content
- Real-time synchronisation with offline reservations to facilitate booking changes

About Carlson Wagonlit Travel

Carlson Wagonlit Travel (CWT) is a global leader specialising in business travel management. Present in more than 150 countries, CWT serves companies of all sizes, as well as government institutions and non-governmental organisations. By leveraging both the expertise of its people and leading-edge technology, CWT helps clients derive the greatest value from their travel programme in terms of savings, service, security and sustainability. The company is also committed to providing best-in-class service and assistance to travellers. CWT services and solutions comprise four lines of business: Traveller & Transaction Services, Programme Optimisation, Safety & Security, and Meetings & Events. In 2008, sales volume for wholly owned operations and joint ventures totalled US\$27.8 billion. For more information, please visit www.carlsonwagonlit.com.

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